

## **PRESIDENT REPORT**

*A Year to Remember. Murwillumbah Services Club.*

Words that come to mind about our Club: family, resilience, compassion, care, understanding, focus, support, and friendship.

In the year that was, and looking at the year ahead, I can honestly say that I'm an optimist, and I know community organisations are full of them too. Why else would they keep pushing for a better world against the kind of barriers they face?

Crises like the pandemic reinforce the power of community and create the opportunity for change.

Our staff, and that means all staff who walk through the front door of the Club, are optimists. They believe in today and tomorrow and always looking forward to the future. We "walk the talk", we look out for each other, and we care.

I talk about community, but our community starts with us as a family with the shared vision for providing a quality facility in our community for all our Members and Guests. It's always about you.

Times have been tough for all of us for many different reasons, but our combined strength has carried us through this time to a new beginning and a new and exciting chapter for the Club.

I'd first like to thank the Directors on the Board for their unconditional support over the past year. Many decisions had to be made, money needed to be spent and many discussions were had about the future direction of the Club.

None of this would have been possible, nor happened, if not for our amazing CEO. Guy has, without a doubt, kept the front doors open, supported the staff on many levels and as he does so well, just gets on with the job. His pragmatic approach, his level headedness and the detail to his work has and always will be outstanding.

Supporting Guy, we have all our Managers and Office Managers, who have worked tirelessly over the last year to keep the Club open, safe, and accessible. The flexibility in their thinking has allowed them all to manage the never-ending changes and adjustments needed during the Covid crisis. The work ethos and the commitment from the staff has been outstanding.

With very short notice, the staff working in the many areas of the Club have had to adjust, think quickly, and adapt, to the ever-changing rules set down by the Government during this very testing time. I always saw a smile on someone's face, a warm greeting and staff always providing directions and supporting members with the continuous changes.

To finish, I appreciate all of our members, your commitment to your Club and the Community and I look forward to the year ahead, with new ideas, exciting energy shared in our community and most of all, having the privilege of being a part of the Murwillumbah Services Club Family.

Thank you

**Patricia Lucas**  
**PRESIDENT**