

Sparkle

MEMBERS REWARDS

Welcome to the Murwillumbah Services Club Rewards Program.

Our Rewards Program is our way of saying 'Thank You' for your loyalty. This free program is a part of your club membership and allows you to accumulate Rewards Points on your purchases.

You can then save money by using these points to make purchases. These are just some of the rewards to be experienced. Read on to find out about many more benefits and how the program works.

HOW MANY LEVELS ARE THERE?

The REWARDS program is a FIVE-level tier system with each tier offering special benefits.



DIAMOND

24,000



TOPAZ

12,000



AMETHYST

4,000



PLATINUM

800



GOLD

ENTRY

POINTS REQUIRED

The more points you earn when you use your card to purchase goods and services, the higher the level you can achieve. Rewards are offered to Members based on the level they are in.

Tier levels are determined on the number of points EARNED in a rolling 12 month period. Your '12 month rolling period' figure is not the same as your 'current rewards points total' and does not factor in any rewards points that have been redeemed.

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MEMBERS REWARDS



MURWILLUMBAH
SERVICES CLUB

10 Wollumbin St Murwillumbah NSW

Phone : 02 6672 1388

Email : admin@msmc.org.au

www.msmc.org.au



Terms and Conditions are subject to change.
Program is reviewed 31 October 2017.

THINK! ABOUT YOUR CHOICES

WHAT ARE THE ODDS OF HITTING THE JACKPOT?
NO BETTER THAN A MILLION TO ONE

CALL GAMBLING HELP 1800 858 858 www.gamblinghelp.nsw.gov.au



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MEMBERS REWARDS



MURWILLUMBAH
SERVICES CLUB

HOW DO I EARN POINTS?

When you use your membership card you can earn points AT ANY CUSTOMER TOUCHPOINTS (ie all Point of Sale). Points cannot be earned when using TAB.

REWARDS	DIAMOND	TOPAZ	AMETHYST	PLATINUM	GOLD
Gaming (EGM) 1 point per \$8.00 turnover	●	●	●	●	●
Raffles & Bingo 1 point per \$1.00 spent	●	●	●	●	●
Food & Beverage 1 point per \$1.00 spent	●	●	●	●	●
Keno 1 point per \$1.00 spent (Minimum \$10.00 spend)	●	●	●	●	●

CAN I RECEIVE BONUS POINTS?

Depending on your tier level you will also receive Daily Visitation Bonus Points, Monthly Loyalty Bonus Points and Birthday Bonus Points. The Monthly Loyalty Bonus Points will be automatically added to your account by the eighth day of the following month for points earned in Gaming and / or Point of Sale purchases. The amount is calculated as a percentage of your monthly earned points total.

REWARDS	DIAMOND	TOPAZ	AMETHYST	PLATINUM	GOLD
Monthly Loyalty Bonus Points	40% Bonus	30% Bonus	20% Bonus	10% Bonus	

The Daily Visitation Bonus will be automatically added to your account when you swipe your members card at the Member Kiosk in the gaming room. The Daily Loyalty Bonus applies to 1 swipe per person per day.

REWARDS	DIAMOND	TOPAZ	AMETHYST	PLATINUM	GOLD
Daily Visitation Bonus	50 Points	40 Points	30 Points		

The Birthday Loyalty Bonus will be automatically added to your account when you swipe your card at the Member Kiosk in the gaming room, once during the month of your birthday.

REWARDS	DIAMOND	TOPAZ	AMETHYST	PLATINUM	GOLD
Birthday Loyalty Bonus	5000 Points	2500 Points	1500 Points	1000 Points	

HOW CAN I USE MY POINTS?

When you earn your points you can then use them to pay for food, beverages, and other goods in the club outlets. Points can also be used to obtain Gift Vouchers for use at the club. 1 point = 1 cent.



What are the Rewards and Benefits of Sparkle Member Rewards Program?



BENEFIT	DIAMOND	TOPAZ	AMETHYST	PLATINUM	GOLD
Point Earning level - EGM	\$8.00	\$8.00	\$8.00	\$8.00	\$8.00
Food and Beverage Points	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00
Raffles and Bingo	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00
KENO Points (minimum \$10.00 spend)	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00
Discount on Food & Beverage when paying by points	40%	30%	20%	10%	
Use your points to purchase Food & Beverage	●	●	●	●	●
Use your points to purchase Gift Cards	●	●	●	●	●
Access to Member Promotions	●	●	●	●	●
Additional offers as determined	●	●	●	●	●
Birthday Loyalty Bonus Points value	\$50.00	\$25.00	\$15.00	\$10.00	
Daily Loyalty Bonus Points	50	40	30		
Monthly Loyalty Bonus	40%	30%	20%	10%	
Recognition Gift	●	●			
Celebration Events	●	●			
Non Expiration of Reward Points	●	●	●		

DO I GET DISCOUNTS?

Members will continue to receive member discount prices and special member offers, and additionally, when members use their points to purchase food & beverage they will receive a discount on the amount of points required to make that purchase. The Discount will be taken from the Members Price.

REWARDS	DIAMOND	TOPAZ	AMETHYST	PLATINUM	GOLD
Pay by Points Discount	40%	30%	20%	10%	

HOW DO I KNOW WHICH LEVEL I AM ON?

Simply ask at reception or enter your card into a Member Kiosk, Gaming Machine or at any Food or Beverage Terminal.

HOW CAN I CHECK MY POINTS BALANCE?

You can check your points balance at any Gaming Machine, Member Kiosk or with the Change Cashier.

HOW DO I MOVE UP LEVELS?

On the 8th day of each month your points will be reviewed and if you have earned the required amount in the preceding 12 month period you will be moved up a tier.

CAN I GO DOWN A LEVEL?

Points will be reviewed every 6 months on the 8th March and 8th September and levels will be adjusted accordingly.

DO MY POINTS EXPIRE EACH YEAR?

Points earned by PLATINUM and GOLD that remain unused will be purged on the 30th June each year. Points for DIAMOND, TOPAZ and AMETHYST do not expire unless a breach of terms and conditions occur.

OTHER INFORMATION

To get the most out of your Sparkle Member Rewards membership, please ensure your contact details are up to date (email, mobile, address) so that you will receive all the latest promotions and rewards information. Membership and any accrued Points or Rewards are not transferable. Suspended, excluded or expelled members forfeit accrued points. A full list of terms and conditions are available at reception upon request.

CAN I OPT OUT OF THE PROGRAM?

You are able to opt out of the Rewards program at any time, by notifying the CEO in writing.